



March 12, 2020

Mountain Plaza Assisted Living Family,

To update you on steps we are taking to protect our residents and staff here at Mountain Plaza during the spreading of the coronavirus and the accompanying COVID-19 disease, the following are now implemented:

- All visitors will enter through the front door where they will have their temperature taken and answer follow up questions as needed. People with temperature readings of 100.4 degrees F or greater will not be allowed to enter.
- Any vendors, deliveries, or service providers will follow the same procedure.
- Staff will also be screened upon entering the community.
- Resident's temperatures will be taken daily and monitored.
- We ask that only immediate family visit, helping us limit possible exposure.
- If you do visit, please visit between the hours of 9 am and 4 pm to help us manage the screening process. If you arrive and the front door is locked, please call the number posted at the door and someone will meet you at the front door.
- All outside group events at Mountain Plaza are cancelled. This includes musical groups, card and game groups, PEO, community bingo, etc. until March 27th. This date will be continually evaluated and will likely change.

We are taking additional steps to prevent an outbreak and ensure preparedness across all departments including:

- Enhanced cleaning procedures by housekeeping and staff.
- Ensuring adequate supplies of protective equipment for the nursing staff.
- Advanced planning in dietary for possible scenarios, including staff illness.

I am in regular contact with the Wyoming Department of Health, have spoken with the office of Governor Gordon, continue to work with Memorial Hospital, and will continue to do so. I ask that you be thoughtful and use care during this time as well.

While the risks remain slight, even one illness in our community is too many. We will always do what is needed to provide the best care for your loved ones.

Regards, The Staff at Mountain Plaza Assisted Living

You're Home

4154 Talon Dr, Casper, WY 82901
307-232-0100
MountainPlazaAssistedLiving.com